

EXPLICIT CONSENT STATEMENT

In accordance with the provisions of the Turkish Personal Data Protection Law No. 6698 (“KVKK”) and the European Union General Data Protection Regulation (“GDPR”), FC Global Assistance Tourism Travel Agency and Services Limited (“Company”) hereby requests your explicit consent for the processing of your personal data, including sensitive personal data such as health information, as outlined below.

Types of Data to be Processed

- Identity and contact information
- Health data (e.g., diagnosis, treatment, laboratory results)
- Service-related transaction records

Purposes of Data Processing

Your personal data will be processed for the following purposes:

- Provision of healthcare and medical assistance services,
- Diagnosis, treatment, and care processes,
- Reporting of laboratory and diagnostic test results,
- Emergency medical intervention and guidance,
- Fulfillment of legal and regulatory obligations,
- Improving service quality and maintaining effective communication with you.

Data Sharing and Transfer

Your data may be shared, strictly limited to the purposes above, with:

- Competent public authorities and institutions as legally required,
- Partnered healthcare providers, laboratories, insurance companies, and professional consultants,
- Third parties located domestically or abroad, provided that appropriate data protection safeguards are in place and in compliance with applicable laws.

Your Rights

Pursuant to KVKK and GDPR, you have the right to:

- Learn whether your personal data is being processed,
- Request information regarding data processing activities,
- Understand whether your data is being used in accordance with its intended purpose,
- Learn about domestic and international data transfers,
- Request the correction of incomplete or inaccurate data,
- Request the deletion or anonymization of your data where applicable,
- Request compensation if you suffer damages due to unlawful data processing.

Withdrawal of Consent

You may withdraw your explicit consent at any time by submitting a written request to info@fcglobalassistance.com. Please note that withdrawal of consent does not affect the lawfulness of processing carried out based on your consent prior to its withdrawal.